**SAP FI/CO Certified Consultant (SAP Germany)**

**Professional Summary**

* 20+ Years of experience includes 15 years of international SAP experience and 6 years of functional experience in the areas of BPLM, Systems Auditing, Internal Auditing, Accounting and Finance
* Architect in SAP Consulting (SAP BRIM, FICA, FICO), with special focus on managing large financial transformation engagements of fortune 500 organizations.
* SAP Finance Lead with experience in leading application development and support teams for financial transformation engagements for large to mid-size entities across North America, Europe and Asia.
* **Strong understanding of subscriptions based business models with experience setting this up in SAP BRIM module for clients Google, Apple, Sony Playstation, HPI.**
* **Strong understanding of various business processes and setting this up in SAP for various multinational clients**
* Involved in all Phases of Project Life Cycle including analysis, design, configuration, testing, and deployment of solutions, post-production support/maintenance, documentation and end user training.
* SAP Implementation Projects include
* Google (Deloitte) – SAP BRIM (Convergent Invoicing/FICA)
* Qurate Retail Group (Rizing) – SAP BRIM (CI/FICA)
* Sony Interactive (Deloitte), USA – SAP BRIM (Convergent Invoicing/FICA)
* HPI (Deloitte), USA – SAP BRIM (Convergent Invoicing/FICA)
* Apple, USA – SAP BRIM (Convergent Invoicing/FICA)
* Caresource, USA - SAP FICA
* Farmers Insurance, USA - SAP FICA
* G&W, India - SAP FICO
* SAP Application Support / Enhancement Projects include
* Caresource, USA - SAP FICA
* AIG, USA- SAP FICA
* All State Insurance, USA – SAP FICA
* Farmers Insurance, USA – SAP FICA
* Zurich North America, USA – SAP FICO
* Procter and Gamble, USA – SAP FI
* Philips, Netherlands – SAP FICO
* G&W, India - SAP FICO

**Some key SAP S4 HANA BRIM areas of expertise and knowledge include but not limited to**

* Master Data setup
* Main/Sub Configuration
* BIT/CITs configuration setup in CI
* Setting up in CI various processes related to billing/invoicing
* Setup in FICA for various business processes like payments, returns, dunning, auto clearing, write off etc
* SOM/CC integration with CI/FICA
* SD and CI/FICA integration
* Month end/year end closing activities
* Guiding and working with ABAP developers for various customizations.
* Mentoring/coaching team members and client staff.

**Professional Certifications**

Certified Public Accountant (CPA) – AICPA, USA

SAP FICO Certified – SAP AG, Germany

ITIL Certified – OGC, UK

Certified Information Systems Auditor (CISA) – ISACA, USA

Doctorate in Information Systems Audit (DISA) – ICAI, India

Chartered Accountant – ICAI, India

**Education**

Chartered Accountancy - Institute of Chartered Accountants of India (ICAI), India- Year 2002

Bachelors in Commerce - Punjab University, India – Year 2000

**Work Experience**

**Google (Deloitte) USA**

From Sept 2021-June 2023

**PROJECTS HANDLED**

|  |  |
| --- | --- |
| Project | BRIM Implementation for Google’s Cloud and DSPA (hardware) Business |
| Period | Sept ,2021 – June,2023 |
| Role | SAP CI/FICA Architect |

**Roles and Responsibilities**

My main role is to manage and implement various FICA related processes at Google

Responsibilities include but not limited to:

* Conducting workshops with Business/IT stakeholders to identify Business Requirements.
* Laying down the design and architecture of various SAP FICA processes and its integration with other SAP modules/systems.
* Providing conceptual and detailed designs to meet business needs, performing necessary SAP configurations, writing detail specifications for development of custom programs.
* Provide guidance to the team in documenting the business process in BPD’s
* Architect integration of SAP FICA with HRC for deductions management and enriched cash application

**Qurate Retail Group (Rizing) USA**

From March 2021- Sept 2021

**PROJECTS HANDLED**

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| --- | --- |
| Project | FICA Implementation for QRG Retail Business |
| Period | March,2021 – Sept,2021 |
| Role | SAP CI/FICA Architect |

**Roles and Responsibilities**

My main role is to manage and implement various CI/FICA related processes at QRG

Responsibilities include but not limited to:

* Conducting workshops with Business/IT stakeholders to identify Business Requirements.
* Laying down the design and architecture of various SAP FICA processes.
* Providing conceptual and detailed designs to meet business needs, performing necessary SAP configurations, writing detail specifications for development of custom programs.
* Establish SD/FICA Integration
* Architect Credit Card Settlement and Reconciliation Design

**Sony Interactive (Deloitte), USA**

From Jan 2019-Mar 2020

**Roles and Responsibilities**

My main role is to implement CI/FICA module for BRIM Project at Sony Interactive Entertainment for their newly established direct to consumer LOB.

Responsibilities include but not limited to:

* Conducting workshops with Business/IT stakeholders to identify Business Requirements.
* Laying down the design and architecture of SAP Billing System (Convergent Invoicing/FICA) enabling business to deliver personalized billing and invoicing services to the customer on a high volume basis.
* Providing conceptual and detailed designs to meet business needs, performing necessary SAP configurations, writing detail specifications for development of custom programs.
* Ensuring that the system complies with various accounting requirements for revenue recognition for subscription based products.
* Integration of SD with FICA/CI
* Architect the credit card settlement and payments reconciliation setup in SAP FICA (integration between S/4 and payment processor/acquirer)
* Architect chargeback process and reconciliation in SAP FICA
* Automated financial processing and reconciliation of credit card fraudulent transactions.
* FICA- GL Integration
* FICA- RAR Integration

**HPI (Deloitte), USA**

From Oct 2018- Dec 2018

**PROJECTS HANDLED**

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| --- | --- |
| Project | Implementation of BRIM (CI/FICA) for HPI Subscription Products - Houston, TX |
| Period | Oct,2018 – Dec 2018 |
| Role | SAP FICA/CI Lead |

**Roles and Responsibilities**

As Lead Consultant, my main role is to implement CI/FICA module for the BRIM Project at HPI

Responsibilities include but not limited to:

* Conducting workshops with Business/IT stakeholders to identify Business Requirements.
* Laying down the design and architecture of SAP BRIM (Convergent Invoicing/FICA/RMCA) enabling business to deliver personalized billing and invoicing services to the customer on a high volume basis.
* Providing conceptual and detailed designs to meet business needs, performing necessary SAP configurations, writing detail specifications for development of custom programs.
* Ensuring that the system complies with various accounting requirements for revenue recognition for subscription based products.
* Setting up the BIT Classes, Billing/Invoicing configuration and other FICA configurations.
* Integration of CI/FICA with other BRIM Components (SOM/CC)
* FICA-RAR Integration
* FICA-GL Integration

**APPLE INC, USA**

From April 2017-Sept 2018

**PROJECTS HANDLED**

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| Project | Implementation of iTunes and iCloud Projects (Subscription Based Billing) |
| Period | April, 2017 – Sept,2018 |
| Role | SAP BRIM Architect (Convergent Invoicing/FICA) |

**Roles and Responsibilities**

As Solution Architect, my main role is to manage various SAP BRIM (FICA/Convergent Invoicing) projects at Apple for their subscription based products on iTunes and iCloud.

Responsibilities include but not limited to:

* Manage various complex SAP BRIM FICA projects
* Conducting workshops with Business/IT stakeholders to identify Business Requirements.
* Laying down the design and architecture of SAP Billing System (Convergent Invoicing/FICA/RMCA) enabling business to deliver personalized billing and invoicing services to the customer on a high volume basis.
* Providing conceptual and detailed designs to meet business needs, performing necessary SAP configurations, writing detail specifications for development of custom programs, testing, co-ordination of transports to production and post go live support.
* Ensuring that the system complies with various accounting requirements for revenue recognition for subscription based products.
* Setting up the BIT Classes, Billing/Invoicing configuration and other FICA configurations.
* Co-ordination with various internal IT teams for successful delivery of projects within stipulated timeframe.

**Virtusa Corporation, USA**

From Oct 2012-Mar 2017

**PROJECTS HANDLED**

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| **Client** | **Caresource – Dayton, OH, USA** |
| Project | SAP FI-CA Implementation, Support and Maintenance |
| Period | Dec, 2014 – Mar, 2017 |
| Role | SAP FI-CA Solution Architect |

**Roles and Responsibilities**

As Solution Architect, my main role is to lay down the FICA system Architecture in accordance with client requirements.

Responsibilities include but not limited to:

* Manage the full life cycle implementation of SAP FICA project
* Conducting workshops with Business/IT stakeholders to identify Business Requirements.
* Laying down the design and architecture of FICA system.
* Co-ordination with client site directors and operations managers to ensure good understanding and alignment with client IT goals.
* Managing team of highly skilled functional and technical consultants.
* Mentoring and coaching team members and competency building within the team to deliver projects successfully.
* Setting up the baseline configuration for all the major FICA areas including but not limited to master data, transactional data, payment plans, dunning, clearing, payments, returns, invoicing, integration with FI etc.
* Helping and training the testing team to create and execute the test cases.
* Training end users on various SAP FICA aspects.
* Identification and resolution of any production issues.
* Maintaining the production system availability in case of any issues

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| **Client** | **AIG – New Jersey (USA) / Hyderabad (India)** |
| Project | SAP FICA Support and Maintenance |
| Period | Oct, 2012 – Nov 2014 |
| Role | SAP FICA Solution Architect |

**Roles and Responsibilities**

Responsibilities include but not limited to:

* Front ending with Customer/Business stake holders for complex FICA solutions, design layouts, estimations.
* Playing the liaison role between the business users and the technical development team in identifying the appropriate implementation of required technical and functional capabilities.
* Implementation of new and enhanced capabilities of the SAP FICA application system
* Attracting talent, coordinating large teams of highly skilled professionals to ensure efficiency and business continuity.
* Identification and resolution of any production issues.
* Maintaining the production system availability in case of any issues

**Infosys Technologies Inc., USA**

From Sept 2011 – Oct 2012

**PROJECTS HANDLED**

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| **Client** | **Allstate Insurance – Chicago, IL, USA** |
| Project | SAP FI-CA Development, Support and Maintenance |
| Period | Sept, 2011 – Oct 2012 |
| Role | SAP FI-CA Lead Consultant |

**Roles and Responsibilities**

Responsibilities include but not limited to:

* Front ending with Customer/Business stake holders for complex FICA solutions, design layouts, estimations.
* Point of contact for SAP FICA expertise for both sales and delivery teams.
* Attracting talent, coordinating large teams of highly skilled professionals, onsite and offshore to ensure efficiency and business continuity.
* Implementation of new and enhanced capabilities of the SAP FICA application system
* Identification and resolution of any production issues.
* Playing the liaison role between the business users and the technical development team in identifying the appropriate implementation of required technical and functional capabilities
* Maintaining the production system availability in case of any issues

**Wipro Technologies Inc., USA**

From Feb 2008 – Sept, 2011

**PROJECTS HANDLED**

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| **Client** | **Farmers Insurance – Simi Valley, CA, USA** |
| Project | SAP FICA Implementation |
| Period | Aug, 2008 – Sept, 2011 |
| Role | SAP FICA Senior Consultant |

**Project Overview**

The Billing Simplification and Rationalization project is strategic, focusing on higher policy retention due to improved customer experience and additional expense savings due to operational efficiency.

The Plan was to implement a single billing platform, SAP’s FICA billing software package which will provide Farmers with the ability to offer more billing and payment options while also simplifying the premium installment calculations.

**Roles and Responsibilities**

I was involved in implementing, supporting and maintaining the SAP FICA system in Farmers Insurance.

Key Responsibilities included but not limited to:

* Was a Key Member of the Full life Cycle Implementation of SAP FICA application. Played a key role in Configuration and Customization of FICA processes of Dunning, Clearing, Correspondence, Accounting, Reporting, FI-CA GL Reconciliation, Receivables, Payments, Returns etc. Also played a key role in leading the offshore team for testing of the various FICA processes during implementation.
* Led and mentored a 10 member team (onsite and offshore) as a key member of SAP FICA Production Support Team at Farmers Insurance Group in Simi Valley, California, USA.
* Played a key role in guiding the technical team for making enhancements in the SAP FICA application system to fulfill business requirements.
* Played the liaison role between the business users and the technical development team in identifying and assisting in the appropriate implementation of required technical and functional solutions.
* Conducting the period-end Accounting close and reconciliations
* Identification and resolution of production issues (data, batch job performance, errors, etc.).
* Maintaining the production system availability by identifying and implementing workarounds.
* Trained the team in the area of SAP FICA.

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| **Client** | **Zurich North America – Chicago, USA** |
| Project | SAP FICO Year End Closing and SAP FICO Support |
| Period | Feb 2008 – July 2008 |
| Role | SAP FICO Senior Consultant |

Roles involves daily FICO Support and be a team member for making preparations and doing year end closing activities.

**Smart Ims Inc**

From Oct 2007 – Feb 2008

**PROJECTS HANDLED**

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| **Client** | **Zurich North America – Chicago, USA** |
| Project | SAP FICO Year End Closing and SAP FICO Support |
| Period | Oct 2007 – Feb 2008 |
| Role | SAP FICO Senior Consultant |

**Roles and Responsibilities:**

Roles involves daily FICO Support and be a team member for making preparations and doing year end closing activities.

**Atos Origin Inc, USA**

From March 2007 – Sept 2007

**PROJECTS HANDLED**

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| **Client** | **Procter & Gamble – Cincinnati, Ohio, USA** |
| Project | SAP Netweaver Implementation-Automation of Invoice Approvals |
| Period | March 2007 – Sept 2007 |
| Role | SAP FI Subject Matter Expert / Business Analyst |

**Project Overview:**

The Invoice Approval Process was fully automated powered by SAP Netweaver . The automation of invoice approvals resulted in faster turnaround of supplier invoices and ultimately improved supplier relationships.

**Roles and Responsibilities:**

* Designing the invoice approval automation process in conjunction with the Business Process Associates and technical people.
* Designing the Functional Specifications and Processing Logic for the various custom programs and function modules.
* Develop the test scenarios and test cases for testing the new Process.
* Conduction of User Acceptance Testing after development.
* Conduction of training to end users through web casting making them understand the new functionality and its operation.

**Atos Origin India Pvt.Ltd., Mumbai**

From Sept 2005 – Feb 2007

**PROJECTS HANDLED**

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| **Client** | **Procter & Gamble, USA** |
| Project | Business Process Life Cycle Modeling (BPLM) Implementation – Accounts Payable |
| Period | Nov 2006 – Feb 2007 |
| Role | SAP FI Subject Matter Expert / Business Analyst |

**Project Overview :**

The Project involved implementing BPLM for the Accounts Payable Processes implemented by the client across the Globe. The purpose of the project was to develop a baseline of the current AP business processes by using the tool ‘ProVision’ so as to enable the business to Manage Complex Business Processes.

**Roles and Responsibilities:**

* Understanding and analyzing the clients business process mapped in SAP and its integration with various other systems.
* Developing a baseline of current business processes by identifying Business Objects/Database Interactions and understanding significant business logic.
* Designing the technical and Process variations that are used in the service centers.
* Managing the change through development of the test scenarios and test cases by looking at the technical objects used by each process.
* Develop complete verification plans, by identifying all touch points.

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| **Client** | **Philips Lamps – Netherlands** |
| Project | Knowledge transition and client support transfer from Netherlands to India  SAP Application support |
| Period | May, 2006 – Oct 2006 |
| Version | 4.7 |
| Role | SAP Functional Lead Consultant – FI/CO |

**Roles and Responsibilities:**

* Understanding and analyzing the client’s business mapped in SAP
* Undergoing the knowledge transfer, shadowing phase, leading phase and finally start full support from India
* Responsible for full planning and documenting of transition activities, service level agreements, application support cookbooks and business process documents.
* Worked extensively in making the Front Office, Back Office model, setting up the back office, making the back office team, knowledge transfer and setting up the support process which are ITIL compliant. Responsibilities also included meeting Service Line Agreement (SLA’s), Problem Management, Incident Management and Change Management with ITIL Compliant processes.
* Support includes FI/Co module, Integration with Sales and distribution, Material Management and other software.

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| **Client** | **Philips Luminaires-The worlds leading consumer product company in business segments such as lights and luminaries.** |
| Project | SAP Application Support |
| Period | Dec, 2005 – April, 2006 |
| Version | 4.6C |
| Role | SAP Functional Lead Consultant – FI/CO |

**Roles and Responsibilities:**

* SAP R/3 FI/CO (Version 4.6C) Global application support super consultant for PLL. Support across Europe.
* Providing Support on various queries related to SAP FI/CO/AM modules. Providing solutions to client in the area of, Basic FI/CO settings, GL Accounts, Accounts Payable, Accounts Receivable, Bank. Also help to get required reports or information.
* Responsibilities also included meeting Service Line Agreement (SLA’s), Problem Management, Incident Management and Change Management with ITIL Compliant processes.

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| **Client** | **Pilot Project for a Consumer Product Group** |
| Project | Implementation |
| Period | Sept, 2005 – Nov, 2005 |
| Version | 4.7 |
| Role | Functional Consultant – FI/CO |

Successfully implemented the SAP FICO module in the internal pilot project for a consumer product group. Was responsible for the implementation and Go- Live demonstration. This project was one full life-cycle implementation.

**Activities involved: -**

* FI-GL creation of company code, chart of accounts, posting period variant, account groups, field status groups and GL accounts creation, account assignment model, closing procedures.
* FI-AR Customer account groups, number ranges, customer master company code data creation, recon accounts for customers, down payments, Interest calculation, dunning and FI-SD integration.
* FI-AP Vendor groups, number ranges, Vendor master company code data upload Down payment requests and down payments, House bank creation, Automatic payment programme, Payment terms creation and FI-MM integration.

**Growel Softech Limited as Functional Consultant (FI CO Module)**

From July 2004 – Sept, 2005

**PROJECTS HANDLED**

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| **Client** | **Grauer & Weil (India) limited** |
| Project | SAP R/3 Implementation and Post Implementation Support |
| Period | July, 2004 – Sept, 2005 |
| Version | SAP R/3 Release 4.6B, CIN 3.0 |
| Role | Functional Consultant – FI/CO |

**Roles and Responsibilities:**

Role involved reviewing business process and meeting client’s requirements.

Review the Existing System and provide better solution to fill requirements of clients. Involved in As-is and To-be Study to help Business Re-Engineering. Role involved FI/CO module Configuration and Customization to meet requirements of the client.

The Role includes Configuration and Customization of GL, AP, AR, and Bank. Involved in Configuration of Organization Structure, Other FI Configurations, Integration between FI-MM, FI-SD. Responsible for SAP Training to Super as well as End users. Responsible for Customized Automatic Payment Program, Clearing configuration, other required configuration for Finance.

Developed Validations & Substitution for Asset as well as GL, AP, AR modules.

**Ind Swift Group (700 crore Pharma Group) as Systems/Internal Auditor**

From: May, 2002-June, 2004

**Roles and Responsibilities:**

* Conducting Systems/Internal Audits within time bound schedules.
* Evaluate the adequacy of operational/financial controls of assigned audit areas including the strengths and weaknesses of those areas as they operate in the organizational environment.
* Determining compliance with policies and procedures.
* Develop audit programs to test assigned areas based on thorough risk assessment process.
* Communicating with various levels of management during all phases of work and keeping them apprised of control weaknesses identified both during the course of the assignment and upon completion.
* Preparation of audit reports outlining strengths and weaknesses of operations and recommendations for improvement.
* Assist functional teams (like accounting, purchasing, HR, Operations, etc.) in identifying control gaps and providing improvement ideas.

**Bansal Satish & Associates, Chartered Accountants as Executive (Audit)**

From: July 1998-April 2002

**Roles and Responsibilities:**

* Conducting Statutory/Internal/Taxation/Systems Audit and finalization of accounts within time bound schedules across varied industries like FMCG, Engineering, Pharmaceuticals and Banking.
* Fixed Asset – Valuation/Depreciation, Investments, Accounts receivable and payable, Inter group reconciliation, Banking operations, Valuation of stocks, Statutory payments/recovery viz. PF, ESIC, TDS, Excise & Sales tax, cash, income and expense booking/vouching.
* Supervision of all corporate matters including, inter alia, all Sales tax and Excise, Physical verifications of stocks, Banking operations and overdue receivables and payables. Also prepared detailed reports on audit strategies and significant weaknesses in internal control identified during the review of such controls.